

Service Area Strategic Plan

Department of Social Services (765)

Service Area 26 of 33

Resettlement Assistance (765 491 02)**Description**

This service area promotes refugee resettlement that leads to the earliest possible durable, economic self-sufficiency and social integration of refugees into Virginia's communities. This service area is funded by 100% federal dollars. The funding is directed toward job placement and job-related services. Refugee resettlement service provider agencies are contracted by the Virginia Office of Newcomer Services (ONS) to provide these services directly to refugees.

Background Information**Mission Alignment and Authority**

- *Describe how this service supports the agency mission*

Through the provision of services that emphasize the earliest possible durable economic self-sufficiency and social integration of refugees into Virginia's communities, this service area directly aligns with VSSS Strategic Plan Goal 1 to enhance the independence and well-being of its customers.

- *Describe the Statutory Authority of this Service*

Code of Federal Regulations 45 Public Welfare, Chapter IV, Parts 400 & 401. The federal Office of Refugee Resettlement gives the Governor or his designee the authority to delegate responsibility for the administration of the Virginia Refugee Resettlement Program to the State Refugee Coordinator.

Customers

Agency Customer Group	Customer	Customers served annually	Potential annual customers
Individuals, Children and Families (served unknown; potential unlimited)	Asylees (potential unlimited)	189	0
Individuals, Children and Families (served unknown; potential unlimited)	Cuban-Haitian entrants	181	400
Individuals, Children and Families (served unknown; potential unlimited)	Elderly Refugees	716	0
General Public (served unknown; potential unlimited)	Employees	850	850
Community and Volunteer Organizations (potential unlimited)	Faith-based Organizations	6	1
Governmental Entities (served unknown; potential unlimited)	Federal Agencies	4	0
Governmental Entities (served unknown; potential unlimited)	Local Departments of Social Services	35	88

Governmental Entities (served unknown; potential unlimited)	Local Health Districts	22	35
Businesses (served unknown; potential unlimited)	Non-profits	2	3
Individuals, Children and Families (served unknown; potential unlimited)	Refugees	928	0
Individuals, Children and Families (served unknown; potential unlimited)	Secondary Migrants	250	0
Governmental Entities (served unknown; potential unlimited)	State and Local Government agencies	10	0
Individuals, Children and Families (served unknown; potential unlimited)	Unaccompanied Minors	43	90
Individuals, Children and Families (served unknown; potential unlimited)	Victims of Human Trafficking	13	0

Anticipated Changes To Agency Customer Base

It is anticipated that the flow of new refugee arrivals will increase during SFY 08, bringing the year-end total of refugees, and asylees closer to SFY 06 totals. As the refugee population in Virginia ages, the number of elderly refugees by resettlement assistance will increase as well.

Partners

Partner	Description
Local Departments of Social Services	
Local Health Districts	
Refugee Resettlement Service Providers (sub-contractors)	
Schools	
State Agencies	

Products and Services

- *Factors Impacting the Products and/or Services:*

It is expected that new refugee arrivals will continue to arrive in selected groups of ethnic and geographic populations, such as Iraqi refugees who have served the United States in Iraq and who have been forced to flee to neighboring countries, Burmese refugees who have been living in refugee camps in Thailand and in Malaysia, and Burundian refugees as well as refugees from East Africa and West Africa. Some of these peoples are young adults and children who have lived their entire lives in camps or towns where there either is no employment or they are denied opportunities to choose their employment or have access to schools. There may also be an increased need for mental health services due to their living situations and because of their experiences in wars. Additionally, a recent Virginia Newcomer Information System report forecasts by the 2012, Virginia will have 2,289 refugees who are will be age 60 or older.

- *Anticipated Changes to the Products and/or Services*

At the close of FFY 2007, Refugee Elderly Assistance Program (REAP) funding was no longer available. As a result, specialized services to the elderly refugee population in Northern Virginia were eliminated. The Virginia Newcomer Information System (VNIS 1.0) is scheduled to be converted from an ACCES desktop system to VNIS 2.0, a Web-based system in SFY 2008.

- *Listing of Products and/or Services*

- Refugee Elderly Assistance Program (REAP): interpretation & translation; health screenings and workshops; citizenship preparation; English language training; and employment training.
- Virginia Newcomer Information System (VNIS) and VNIS Users Group
- Technical assistance on policy & procedure
- Program monitoring and evaluation
- Strategic planning
- Community training for partner agencies
- Public Education and Awareness products and services
- Support of organizations serving communities
- Services to promote family stability
- Services to protect vulnerable adults
- Economic assistance to low-income families/individuals or nutrition, child care, health care eligibility, and financial assistance to low-income families/individuals
- Financial support for children
- Services that promote sufficiency
- Services to protect children
- Virginia Refugee Student Achievement Project (VRSAP): after-school tutorial programs; summer enrichment activities; parental outreach programs; interpreter services, and multi-lingual and multi-cultural counselor activities

Finance

- Financial Overview

Funding for Resettlement Assistance is 100% federally funded. The federal funds come from various federal grants for refugee and newcomer assistance.

- Financial Breakdown

	Fiscal Year 2009		Fiscal Year 2010	
	General Fund	Nongeneral Fund	General Fund	Nongeneral Fund
Base Budget	\$0	\$7,922,000	\$0	\$7,922,000
Change To Base	\$0	\$0	\$0	\$0
Service Area Total	\$0	\$7,922,000	\$0	\$7,922,000

Service Area Objectives

- Place employable refugees in jobs at the earliest possible date after arrival in Virginia.

Objective Description

Resettlement Assistance's primary focus is effective resettlement through the establishment of economic self-sufficiency.

Alignment to Agency Goals

- Agency Goal: Maximize the economic independence, safety and stability of individuals and families

Objective Measures

- Percentage of refugees employed after 90 days

Governor's Key:

No

Measure Type:

Outcome

Measure Frequency:

Annual

Frequency Comment: % of refugees employed within 90 days

Measure Baseline: 80% of refugees were employed after 90 days in SFY 2005.

Measure Target: 83% of refugees will be employed after 90 days by the end of SFY 2010.

Data Source and Calculation: Refugee resettlement case managers will document in the Virginia Newcomer Information System (VNIS) initial employment information and wage information for each refugee. VNIS will aggregate this information for each resettlement provider and calculate employment rates.